1	Kamala D. Harris
2	Attorney General of California JANICE K. LACHMAN
3	Supervising Deputy Attorney General ANAHITA S. CRAWFORD
4	Deputy Attorney General State Bar No. 209545
5	1300 I Street, Suite 125 P.O. Box 944255
6	Sacramento, CA 94244-2550 Telephone: (916) 322-8311
7	Facsimile: (916) 327-8643 Attorneys for Complainant
8	BEFORE THE
9	BOARD OF REGISTERED NURSING DEPARTMENT OF CONSUMER AFFAIRS
10	STATE OF CALIFORNIA
11	In the Matter of the Accusation Against: Case No. 2013-425
12	BARBARA ANN HOWCROFT, aka BARBARA A. HOWCROFT
13	23385 Drayton Drive Boca Raton, FL 33433  A C C U S A T I O N
14	Registered Nurse License No. 672679
15	Respondent.
16	
17	Complainant alleges:
18	<u>PARTIES</u>
19	1. Louise R. Bailey, M.Ed., RN ("Complainant") brings this Accusation solely in her
20	official capacity as the Executive Officer of the Board of Registered Nursing ("Board"),
21	Department of Consumer Affairs.
22	2. On or about January 30, 2006, the Board issued Registered Nurse License Number
23	672679 to Barbara Ann Howcroft, also known as Barbara A. Howcroft ("Respondent").
24	Respondent's registered nurse license was in full force and effect at all times relevant to the
25	charges brought herein and will expire on June 30, 2013, unless renewed.
26	STATUTORY PROVISIONS
27	3. Business and Professions Code ("Code") section 2750 provides, in pertinent part, that
28	the Board may discipline any licensee, including a licensee holding a temporary or an inactive

license, for any reason provided in Article 3 (commencing with section 2750) of the Nursing Practice Act.

- 4. Code section 2764 provides, in pertinent part, that the expiration of a license shall not deprive the Board of jurisdiction to proceed with a disciplinary proceeding against the licensee or to render a decision imposing discipline on the license. Under Code section 2811, subdivision (b), the Board may renew an expired license at any time within eight years after the expiration.
  - 5. Code section 2761 states, in pertinent part:

The board may take disciplinary action against a certified or licensed nurse or deny an application for a certificate or license for any of the following:

(a) Unprofessional conduct, which includes, but is not limited to, the following:

(4) Denial of licensure, revocation, suspension, restriction, or any other disciplinary action against a health care professional license or certificate by another state or territory of the United States, by any other government agency, or by another California health care professional licensing board. A certified copy of the decision or judgment shall be conclusive evidence of that action . . .

#### **COST RECOVERY**

6. Code section 125.3 provides, in pertinent part, that the Board may request the administrative law judge to direct a licentiate found to have committed a violation or violations of the licensing act to pay a sum not to exceed the reasonable costs of the investigation and enforcement of the case.

#### **CAUSE FOR DISCIPLINE**

#### (Disciplinary Action by the State of Florida Board of Nursing)

7. Respondent is subject to disciplinary action pursuant to Code section 2761, subdivision (a)(4), on the grounds of unprofessional conduct, in that she was disciplined by the State of Florida Board of Nursing ("Florida Board"), as follows: On or about November 1, 2011, pursuant to the Settlement Agreement approved and adopted by the Florida Board as their Final Order in the disciplinary proceeding titled "Department of Health vs. Barbara A. Howcroft", Case No. 2010-22608, the Florida Board ordered that Respondent's license be reprimanded. The Board further ordered that Respondent shall enroll in and successfully complete courses in Medication

Administration and Documentation, and that Respondent's license be suspended until such time as she undergoes an evaluation coordinated by the Intervention Project for Nurses (IPN) and complies with any and all terms and conditions imposed by IPN as a result of said evaluation. Pursuant to the Administrative Complaint attached to the Settlement Agreement, Respondent is alleged to have failed to accurately account for narcotics (specifically, the controlled substance Percocet) removed from the Pyxis for Patients J.A., S.E., G.C., and J. T., while employed as a registered nurse at North Broward Medical Center located in Deerfield Beach, Florida. True and correct copies of the Final Order and the attached Settlement Agreement and Administrative Complaint are attached hereto as exhibit A and incorporated herein.

#### **PRAYER**

WHEREFORE, Complainant requests that a hearing be held on the matters herein alleged, and that following the hearing, the Board of Registered Nursing issue a decision:

- 1. Revoking or suspending Registered Nurse License Number 672679, issued to Barbara Ann Howcroft, also known as Barbara A. Howcroft;
- 2. Ordering Barbara Ann Howcroft, also known as Barbara A. Howcroft, to pay the Board of Registered Nursing the reasonable costs of the investigation and enforcement of this case, pursuant to Business and Professions Code section 125.3;
  - 3. Taking such other and further action as deemed necessary and proper.

DATED: November 27, 2012

LOUISE R. BAILEY, M.ED., RN

**Executive Officer** 

Board of Registered Nursing

Department of Consumer Affairs

State of California

Complainant

SA2012106145

## EXHIBIT A

Final Order (and related documents)
State of Florida Board of Nursing, Case No. 2010-22608

STATE OF FLORIDA BOARD OF NURSING Final Order No. DOH-11-2713- 5 -MQA
FILED DATE - 11-2-11
Department of Health

By: 2 Agency Clerk

DEPARTMENT OF HEALTH,

Petitioner,

vs.

Case No.: 2010-22608 License No.: RN 3196712

BARBARA A. HOWCROFT,

Respondent.

#### FINAL ORDER

THIS CAUSE came before the BOARD OF NURSING (Board) pursuant to Sections 120.569 and 120.57(4), Florida Statutes, on October 7, 2011, 2011, in Jacksonville, Florida, for the purpose of considering a settlement agreement (attached hereto as Exhibit A) entered into between the parties in this cause. Upon consideration of the settlement agreement, the documents submitted in support thereof, the arguments of the parties, and being otherwise fully advised in the premises, it is hereby

ORDERED AND ADJUDGED that the settlement agreement as submitted be and is hereby approved and adopted in toto and incorporated herein by reference. The costs are \$3,507.61. Accordingly, the parties shall adhere to and abide by all the terms and conditions of the settlement agreement.

This Final Order shall take effect upon being filed with the Clerk of the Department of Health.

DONE AND ORDERED this

day of

Mov

2011.

BOARD OF NURSING

JOE F. BAKER, JR.
Executive Director for
Jessie Colin, RN, Php
Chair

#### CERTIFICATE OF SERVICE

I HEREBY CERTIFY that a true and correct copy of the foregoing Final Order has been provided by U.S. Mail to BARBARA A. HOWCROFT, c/o David Spicer, Esquire, 11000 Prosperity Farms Road, Suite 104, Palm Beach Gardens, FL 33410 and Intervention Project for Nurses, P.O. Box 49130, Intervention Project for Nurses, Jacksonville FL 32240; and by interoffice delivery to Lee Ann Gustafson, Senior Assistant Attorney General, Department of Legal Affairs, PL-01 The Capitol, Tallahassee FL 32399-1050, Jodi-Ann Johnson, Assistant General Counsel, Department of Health, 4052 Bald Cypress Way, Bin C-65, Tallahassee, Florida 32399-3265 this 2 day of North Assistant, 2011.

7011 0110 0001 6187 3384

Deputy Agency Clerk

## STATE OF FLORIDA DEPARTMENT OF HEALTH

DEPARTMENT OF HEALTH,

Petitioner,

٧,

CASE NO.: 2010-22608

BARBARA A. HOWCROFT, R.N.,

Respondent.

#### SETTLEMENT AGREEMENT

Pursuant to Section 120.57(4), Florida Statutes, the above named parties hereby offer this Agreement to the Board of Nursing as disposition of the Administrative Complaint, attached hereto as Exhibit "A", in lieu of any other administrative proceedings. The terms herein become effective only if and when a Final Order accepting this Agreement is issued by the Board and filed. In considering this Agreement, the Board may review all investigative materials regarding this case. If this Agreement is rejected, it, and its presentation to the Board, shall not be used against either party.

#### STIPULATED FACTS

- Respondent is a REGISTERED NURSE in the State of Florida holding license number 3196712.
- 2. The Respondent is charged by an Administrative Complaint filed by the Department and properly served upon Respondent with violations of Chapters 456

and/or 464, Florida Statutes. A true and correct copy of the Administrative Complaint is attached hereto and incorporated by reference as Exhibit A.

3. Respondent neither admits nor denies the factual allegations contained in the Administrative Complaint.

#### STIPULATED LAW

- 1. Respondent admits that she is subject to the provisions of Chapters 456 and 464, Florida Statutes, and the jurisdiction of the Department and the Board.
- 2. Respondent admits that the stipulated facts, if proven true, constitute violations of laws as alleged in the Administrative Complaint.
  - 3. Respondent admits that the Agreement is a fair, appropriate and reasonable resolution to this pending matter.

#### PROPOSED DISPOSITION

- 1. The Board of Nursing shall reprimand the license of the Respondent,
- thousand one hundred seventeen dollars and fourteen cents (\$4,117.14) within four (4) years from the date of entry of the Final Order. However, if the Respondent is in the Intervention Project for Nurses (IPN), the payment is due prior to completion of IPN. If the Respondent's license is suspended by the terms of this agreement, the payment is due prior to the application for reinstatement of the license. If the Respondent is placed on probation, the payment is due prior to the completion of the probationary period. The Respondent has the responsibility to document financial hardship prior to the due date of the payment. Payment must be

by money order. Partial payments shall be accepted. Payment shall be made to the Board of Nursing and malled to, Compliance Management Unit, Bin C76, P.O. Box 6320, Tallahassee, Florida 32314-6320, Attention: Nursing Compliance Officer,

- 3. The Respondent shall enroll in and successfully complete courses in Medication Administration (4 hours) and Documentation (4 hours). This shall be in addition to other normally required continuing education courses. Verification of course content and course completion must be submitted to the Nursing Compliance Officer within six (6) months from the date of this Order. The Board will retain jurisdiction for the purpose of enforcing continuing education requirements.
- 4. The license of **Barbara A. Howcroft, R.N.**, is suspended until such time that he/she undergoes an evaluation coordinated by the Intervention Project for Nurses (IPN), and complies with any and all terms and conditions imposed by IPN as a result of said evaluation. At such time the suspension shall be stayed and remain stayed as long as the Respondent participates in the IPN. It is the duty of the Respondent to contact the IPN at P.O. Box 49130, Jacksonville Beach, Florida 32249-9130, (904) 270-1620 within 30 days from the date of entry of the Final Order.
- 5. If the Respondent is in need of monitoring or treatment, the Respondent shall comply with all conditions of the IPN Advocacy Contract or she/he will be in violation of the Board Order. Violation of the IPN Advocacy Contract shall result in the immediate lifting of the stay of suspension. Reinstatement will require compliance with all terms and conditions set forth in any previous Board Order and appearance before the Board to demonstrate present ability to engage in the safe practice of nursing,

which shall include a demonstration of two (2) years of documented continuous sobriety. The Board reserves the right to impose reasonable conditions of reinstatement at the time the Respondent appears before the Board to demonstrate the present ability to engage in the safe practice of nursing.

- 6. If the Respondent is not in need of monitoring or treatment and the IPN is not suitable, no further action will be required.
- 7. The Respondent shall not violate Chapter 456 or 464, Florida Statutes, the rules promulgated pursuant thereto, any other state or federal law, rule, or regulation relating to the practice or the ability to practice nursing. Violation of an order from another state/jurisdiction shall constitute grounds for violation of the Board Order adopting this Agreement.
- 8. It is expressly understood that this Agreement is subject to the approval of the Board and Department and has no force and effect until an Order is entered adopting the Agreement.
- 9. This Agreement is executed by the Respondent for the purpose of avoiding further administrative action by the Board of Nursing regarding the acts or omissions specifically set forth in the Administrative Complaint attached hereto. In this regard, Respondent authorizes the Board to review and examine all investigative file materials concerning Respondent prior to, or in conjunction with, consideration of the Agreement. Furthermore, should this joint Agreement not be accepted by the Board, it is agreed that presentation to, and consideration of, this Agreement and other documents and matters by the Board shall not unfairly or illegally prejudice the Board

or any of its members from further participation, consideration or resolution of these proceedings. Respondent shall offer no evidence, testimony or argument that disputes or contravenes any stipulated fact or conclusion of law.

- 10. Respondent and the Department fully understand that this joint Agreement and subsequent Final Order incorporating same will in no way preclude additional proceedings by the Board and/or Department against the Respondent for acts or omissions not specifically set forth in the Administrative Complaint attached hereto. This Agreement relates solely to the current disciplinary proceedings arising from the above-mentioned Administrative Complaint and does not preclude further action by other divisions, departments, and/or sections of the Department, including but not limited to the Agency for Health Care Administration's Medicaid Program Integrity Office.
- 11. The Respondent waives the right to seek any attorney's fees or costs from the Department in connection with this disciplinary proceeding.
- 12. Respondent waives all rights to appeal and further review of this Agreement and these proceedings.

WHEREFORE, the parties hereto request the Board to enter a Final Order accepting and implementing the terms contained herein.

SIGNED this 13 day of JULY

Barbara A. HOWCROFT, R.M.

Before me personally appeared Barbara A. Howwoft whose identity is known to be by Florida Drivers License (type of identification), and who under oath, acknowledges that his/her signature appears above. Sworn to and subscribed by Respondent before me this 13 day of UU 2011.

Notary Public

My Commission Expires:

MY COMMISSION & EE 062 155 EXPINES: Fabruary 6, 2015

APPROVED this 2/3/day of 4

H. Frank Farmer, Jr., M.D., Ph.D. State Surgeon General

Counsel for Petitioner: Philip F. Monte

Assistant General Counsel

FBN: 580406

Department of Health Prosecution Services Unit

4052 Bald Cypress Way, BIN #C-65 Tallahassee, Florida 32399-3265

# STATE OF FLORIDA DEPARTMENT OF HEALTH

## DEPARTMENT OF HEALTH,

Petitioner,

CASE NO. 2010-22608

V.

BARBARA A. HOWCROFT, R.N.,

Respondent.

### ADMINISTRATIVE COMPLAINT

COMES NOW, Petitioner, Department of Health, by and through its undersigned counsel, and files this Administrative Complaint before the Board of Nursing against Respondent, Barbara A. Howcroft, R.N., and in support thereof alleges:

- 1. Petitioner is the state department charged with regulating the practice of nursing pursuant to Section 20.43, Florida Statutes; Chapter 456, Florida Statutes; and Chapter 464, Florida Statutes.
- 2. At all times material to this Complaint, Respondent was a registered nurse (R.N.) within the state of Florida, having been issued license number RN 3196712.

- 3. Respondent's address of record is 23385 Drayton Drive, Boca Raton, Florida 33433.
- 4. At all times material to this Complaint, Respondent was employed as a R.N. at North Broward Medical Center (NBMC) located in Deerfield Beach, Florida.
- 5. NBMC utilized an automated medication dispensing system (Pyxis). Pyxis is a locked cart that contains controlled substances and is accessed through the use of a computer. Each time a nurse removes a controlled substance from the Pyxis cart, he or she must indicate which patient the medication is intended for. If the dose available in the Pyxis cart is greater than the dose ordered by the physician, the nurse must discard the excess in the presence of a witness and document doing so in the Pyxis computer. This is done in order to accurately account for controlled substances removed and to assure proper patient billing for nursing care provided. In order to accurately record care rendered to the patient, all medications administered must be documented in the patient's record.
- 6. Each time a nurse removes a medication from Pyxis, the medication, date, time, patient for whom the drug is intended, and nurse

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removing the drug is recorded in the Pyxis computer. Reports showing what medications were removed from Pyxis by specific nurses can be generated from Pyxis.

- 7. At all times material to this Complaint, Respondent was assigned to provide care to Patient J.A., who had a valid physician's order for 1-2 tablets of Percocet every four hours as needed.
- Percocet is the brand name for a drug that contains oxycodone and is prescribed to treat pain. According to Section 893.03(2), Florida Statutes, oxycodone is a Schedule II controlled substance that has a high potential for abuse and has a currently accepted but severely restricted medical use in treatment in the United States, and abuse of oxycodone may lead to severe psychological or physical dependence.
- While working at NBMC Respondent failed to accurately account for narcotics removed from Pyxis for J.A. on one or more of the following occasions:
  - on or about September 20, 2010, at approximately 8:01 a. p.m., Respondent removed 2 tablets of Percocet (5/325) from Pyxis for Patient J.A. Respondent failed to document the administration and/or the waste of the Percocet; and/or

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- b. on or about September 20, 2010, at approximately 11:35 p.m., Respondent removed 2 tablets of Percocet (5/325) from Pyxis for Patient J.A. Respondent documented the administration of one tablet of Percocet at 12:00 a.m. (September 21, 2010). Respondent failed to document the administration and/or the waste of the remaining tablet of Percocet; and/or
- c. on or about September 21, 2010, at approximately 2:22 a.m., Respondent removed 2 tablets of Percocet (5/325) from Pyxis for Patient J.A. Respondent falled to document the administration and/or waste of the Percocet; and/or
- d. on or about September 21, 2010, at approximately 5:57 a.m., Respondent removed 2 tablets of Percocet (5/325) from Pyxis for Patient J.A. Respondent failed to document the administration and/or waste of the Percocet.
- 10. At all times material to this Complaint, Respondent was assigned to provide care to Patient S.E., who had a valid physician's order for 1 tablet of Percocet every four hours as needed for mild pain or 2 tablets of Percocet every six hours as needed for moderate to severe pain.

- 11. While working at NBMC Respondent failed to accurately account for narcotics removed from Pyxis for Patient S.E. on one or more of the following occasions:
  - a. on or about September 20, 2010, at approximately 10:01 p.m., Respondent removed two tablets of Percocet (5/325) from Pyxis for Patient S.E. Respondent failed to document the administration and/or waste of the Percocet; and/or
  - b. on or about September 20, 2010, at approximately 11:36 p.m., Respondent removed two tablets of Percocet (5/325) from Pyxis for Patient S.E. Respondent failed to document the administration and/or waste of the Percocet; and/or
  - c. on or about September 21, 2010, at approximately 8:08 p.m., Respondent removed two tablets of Percocet (5/325) from Pyxis for Patient S.E. Respondent failed to document the administration and/or waste of the Percocet.
- 12. At all times material to this Complaint, Respondent was assigned to provide care to Patient G.C., who had a valid physician's order for 1-2 tablets of Percocet every four hours as needed.

- 13. While working at NBMC Respondent failed to accurately account for narcotics removed from Pyxis for Patient G.C. on one or more of the following occasions:
  - a. on or about September 25, 2010, at approximately 7:46 p.m., Respondent removed two tablets of Percocet (5/325) from Pyxis for Patient G.C. Respondent failed to document the administration and/or waste of the Percocet; and/or
  - b. on or about September 25, 2010, at approximately 11:18 p.m., Respondent removed two tablets of Percocet (5/325) from Pyxis for Patient G.C. Respondent failed to document the administration and/or waste of the Percocet; and/or
  - c. on or about September 26, 2010, at approximately 2:52 a.m., Respondent removed two tablets of Percocet (5/325) from Pyxis for Patient G.C. Respondent failed to document the administration and/or waste of the Percocet; and/or
  - d. on or about September 26, 2010, at approximately 7:59 p.m., Respondent removed two tablets of Percocet (5/325) from Pyxis for Patient G.C. Respondent failed to document the administration and/or waste of the Percocet; and/or

- e. on or about September 26, 2010, at approximately 11:23 p.m., Respondent removed two tablets of Percocet (5/325) from Pyxis for Patient G.C. Respondent failed to document the administration and/or waste of the Percocet; and/or
- f. on or about September 27, 2010, at approximately 12:38 a.m., Respondent removed two tablets of Percocet (5/325) from Pyxis for Patient G.C. Respondent failed to document the administration and/or waste of the Percocet; and/or
- g. on or about September 27,-2010, at approximately 3:16 a.m., Respondent removed two tablets of Percocet (5/325) from Pyxis for Patient G.C. Respondent failed to document the administration and/or waste of the Percocet.
- 14. At all times material to this Complaint, Respondent was assigned to provide care to Patient J.T., who had a valid physician's order for 1 tablet of Percocet every four hours as needed for mild pain or two tablets of Percocet every four hours as needed for moderate pain.
- 15. While working at NBMC Respondent failed to accurately account for narcotics removed from Pyxis for Patient J.T. on one or more of the following occasions:

- a. on or about September 25, 2010, at approximately 7:44 p.m., Respondent removed two tablets of Percocet (5/325) from Pyxis for Patient J.T. Respondent failed to document the administration and/or waste of the Percocet; and/or
- b. on or about September 25, 2010, at approximately 11:17 p.m., Respondent removed two tablets of Percocet (5/325) from Pyxis for Patient J.T. Respondent failed to document the administration and/or waste of the Percocet; and/or
- c. on or about September 26, 2010, at approximately 3:05 a.m., Respondent removed two tablets of Percocet (5/325) from Pyxis for Patient J.T. Respondent failed to document the administration and/or waste of the Percocet; and/or
- d. on or about September 26, 2010, at approximately 3:18 a.m., Respondent removed two tablets of Percocet (5/325) from Pyxis for Patient J.T. Respondent failed to document the administration and/or waste of the Percocet.
- 16. Section 464.018(1)(h), Florida Statutes (2010), provides that unprofessional conduct, as defined by board rule, constitutes grounds for disciplinary action by the Board of Nursing.

- 17. Rule 64B9-8.005(1), Florida Administrative Code, provides that unprofessional conduct includes inaccurate recording.
- 18. As set forth above, Respondent inaccurately recorded by failing to document the administration and/or the waste of the Percocet withdrawn while working at NBMC for Patients J.A., S.E., G.C. and/or J.T., on September 20, 21, 22, 25, 26, and/or 27, 2010.
- 19. Based on the foregoing, Respondent violated Section 464.018(1)(h), Florida Statutes (2010), by engaging in unprofessional conduct, as defined by Rule 64B9-8.005(1), Florida Administrative Code, to include inaccurate recording.

WHEREFORE, the Petitioner respectfully requests that the Board of Nursing enter an order imposing one or more of the following penalties: permanent revocation or suspension of Respondent's license, restriction of practice, imposition of an administrative fine, issuance of a reprimand, placement of the Respondent on probation, corrective action, refund of fees billed or collected, remedial education and/or any other relief that the Board deems appropriate.

SIGNED this 10 day of May 2011

H. Frank Farmer, Jr., M.D., Ph.D. State Surgeon General

Carla A. Schell
Assistant General Counsel
DOH Prosecution Services Unit
4052 Bald Cypress Way, Bin C-65
Tallahassee, Florida 32399-3265
Florida Bar Number 0042155
(850) 245 – 4640 Telephone
(850) 245 – 4683 Facsimile

DEPARTMENT OF HEALTH
DEPUTY CLERK
CLERK Angel Sanders
DATE MAY 1 I 2011

PCP: 5/10/11
PCP Members: L. Kirkpatrick & B. Kemp /CS

DOH v. Barbara A. Howcroft, R.N. CASE NO. 2010-22508

10

#### NOTICE OF RIGHTS

Respondent has the right to request a hearing to be conducted in accordance with Section 120.569 and 120.57, Florida Statutes, to be represented by counsel or other qualified representative, to present evidence and argument, to call and cross-examine witnesses and to have subpoena and subpoena duces tecum issued on his or her behalf if a hearing is requested.

#### NOTICE REGARDING ASSESSMENT OF COSTS

Respondent is placed on notice that Petitioner has incurred costs related to the investigation and prosecution of this matter. Pursuant to Section 456.072(4), Florida Statutes, the Board shall assess costs related to the investigation and prosecution of a disciplinary matter, which may include attorney hours and costs, on the Respondent in addition to any other discipline imposed.